



ROARchestra Payment Policies and FAQs

Deposits, Final Payment, and Refund Policy

- A deposit of **10%** of the total is due at the time of reservation. Seats are not held until the deposit is received.
- Final payment is due by **April 4, 2027**.
- Deposits and Final payments are considered final unless a refund is requested by **January 15, 2027**. In all cases, a **\$100 deposit fee** will be retained.
- Invoices will be sent to the name and email or postal address provided on the online reservation form.
- By making a deposit, you agree to the terms and conditions listed below.

Ticketing & Seating

- Groups qualify for one complimentary chaperone ticket per 10 student tickets. Additional chaperone tickets may be purchased at the regular ticket price.
- Concert seating is general admission and occurs on a first come, first-served basis.
- Groups are seated together in the order they arrive.

Concert Information & Preparing Your Students

Date: Tuesday, May 4, 2027

Times: 10:00am & 12 PM (50 min. performance)

Location: Governors State University, Center for Performing Arts, 1 University Parkway, University Park, IL

- Spotlighting exceptional young musicians from across the Southland, this annual side-by-side performance brings students and professional IPO musicians together for a one-of-a-kind educational performance.
- *ROARchestra* is intended to be a fun and engaging experience for listeners of all ages.
- Please help prepare your students in advance by reminding them to stay seated and be enthusiastic and attentive to the experience.

Day-of Recommendations

- We recommend allowing extra time for bus transportation. PLEASE arrive a minimum of 30 minutes prior to the concert start time. Unfortunately, we will not be able to hold the concert for late arrivals.

Accessible Seating

- Please email education@ipomusic.org if you require accessible seating or other accommodations.

Scholarship & Reduced Price Tickets

- IPO is dedicated to making live performance experiences possible for people throughout our community, and we are extremely grateful to the individual donors, foundations, and other supporters who underwrite attendance for area schools in need of scholarship assistance.
- If your school needs reduced price or free tickets, kindly email education@ipomusic.org to make a request.

Student Lunch

- A limited number of spots for students to have lunch are available at Governors State University are available on a first come, first-served basis and will incur additional cost. Contact IPO at (708) 481-7774 for more information.

Questions? Email education@ipomusic.org or Call IPO at (708) 481-7774